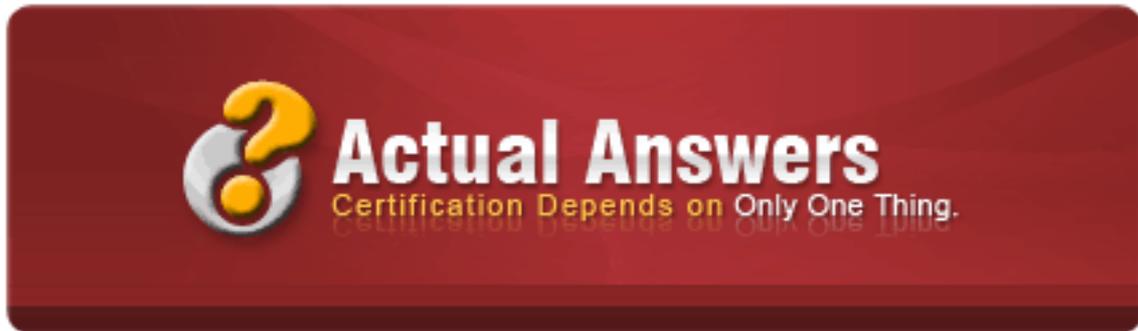


**CompTIA 220-702**



**CompTIA A+ Practical Application**

**Version: Demo 11.1**

**Topic 1, Volume B**

**QUESTION NO: 1**

Which of the following should be regularly scheduled to MINIMIZE non-contiguous files?

- A. Backups
- B. System Restore
- C. Defragmentation
- D. Check Disk

**Answer: C**

**Explanation:**

**Topic 2, Volume D**

**QUESTION NO: 2**

A technician has just cleaned a system of severe virus and malware infections. Which of the following could prevent the system from becoming infected again?

- A. Change the attributes of all registry keys to 'read only'
- B. Relocate the temp directory
- C. Delete the system restore points
- D. Disable automatic updates

**Answer: C**

**Explanation:**

**QUESTION NO: 3**

Which of the following commands can be used to change a file from read-only to a writable state?

- A. Label
- B. Edit
- C. Set
- D. Attrib

**Answer: D**

**Explanation:**

**Topic 3, Volume A**

**QUESTION NO: 4**

After being infected with a virus, a user's computer does not recognize the user as having local administrator rights to the computer. After troubleshooting the issue, a technician determines the computer needs to be rebuilt and data needs to be restored from the user's backup. Which of the following tools would BEST reset the computer to how it worked when first purchased?

- A. Recovery Console
- B. Factory restore CD
- C. Anti-malware software
- D. System Restore

**Answer: B**

**Explanation:**

**Topic 2, Volume D**

**QUESTION NO: 5**

The user reports when a laptop's power button is pushed there is no response. The FIRST step to address the issue would be which of the following?

- A. Reseat the memory
- B. Plug in the external power supply
- C. Replace the battery
- D. Close the lid and reopen it

**Answer: B**

**Explanation:**

**QUESTION NO: 6**

A technician needs to modify the BIOS settings of a PC; however, the BIOS setup password is

unknown to all current employees. How can the technician accomplish this task?

- A. Set the motherboard configuration jumper to clear the password.
- B. Use a third party utility to reset the password.
- C. Disconnect the power supply to the motherboard.
- D. Contact the OEM and ask them to clear the password.

**Answer: A**

**Explanation:**

#### Topic 4, Volume C

#### QUESTION NO: 7

An Internet browser's cookie could be classified as which of the following?

- A. Rootkit
- B. Phishing
- C. Malware
- D. Spyware

**Answer: D**

**Explanation:**

#### Topic 2, Volume D

#### QUESTION NO: 8

A user updates the wireless adapter software on a PC. Upon reboot the user logs in and the computer displays a stop error. Which of the following steps should the technician perform NEXT?

- A. Purchase a new wireless adapter.
- B. Roll back the device drivers in Safe Mode.
- C. Install the device on a known working computer.
- D. Reboot the computer in Last Known Good Configuration.

**Answer: B**

**Explanation:**

**QUESTION NO: 9**

A sound card on the back of a PC is emitting a red, laser-type light. Which of the following explains this occurrence?

- A. The sound card is defective and needs to be replaced.
- B. The sound card's LED is indicating that card is about to fail.
- C. The sound card needs to be reset to default settings.
- D. The sound card's optical plug is not connected.

**Answer: D**

**Explanation:**

**QUESTION NO: 10**

Which of the following is the MOST important factor when using offline files on a networked computer?

- A. Proximity of the computer to the server
- B. Size of the computer hard drive
- C. Availability of either a CD-ROM or DVD-ROM on the computer
- D. File server operating system

**Answer: B**

**Explanation:**