

CompTIA 220-701



Actual Answers
Certification Depends on Only One Thing.

A+ Essentials Exam

Version: Demo 12.1

Topic 1, Volume D

QUESTION NO: 1

A technician is working on a multi-part form printer. The first page of each form has light print while the remaining form parts are legible. Which of the following is the FIRST procedure the technician should perform?

- A. Clean the print path
- B. Lubricate the print head
- C. Change the ribbon
- D. Replace the print head

Answer: C

Explanation:

Topic 2, Volume F

QUESTION NO: 2

The FASTEST cache in a computer is:

- A. L1.
- B. L2.
- C. L3.
- D. L4.

Answer: A

Explanation:

Topic 3, Volume A

QUESTION NO: 3

The smallest unit of data that a Windows operating system can access is called a:

- A. folder.
- B. file.
- C. volume.

D. partition.

Answer: B

Explanation:

Topic 4, Volume H

QUESTION NO: 4

Which of the following type of malware tries to strong arm customers into purchasing unwanted, fake security software in order to solve non-existent problems on their machines?

- A. Phishing Emails
- B. Grayware
- C. Ransomware
- D. Spyware

Answer: C

Explanation:

QUESTION NO: 5

Which of the following wireless standards has the potential for having the MOST bandwidth?

- A. 802.11a
- B. 802.11b
- C. 802.11g
- D. 802.11n

Answer: D

Explanation:

Topic 2, Volume F

QUESTION NO: 6

Which of the following is the NEXT step in the troubleshooting theory after identifying the problem?

- A. Establish a theory of probable cause
- B. Test the theory
- C. Implement preventative measures
- D. Establish a plan of action

Answer: A

Explanation:

Topic 4, Volume H

QUESTION NO: 7

A user wants to access a Bluetooth device from a Bluetooth equipped laptop. Which of the following steps needs to be completed for this to work?

- A. The laptop must have a minimum of 2MB of RAM
- B. The laptop and the Bluetooth device must be paired
- C. The Bluetooth device and the laptop must be synchronized at the same frequency
- D. The Bluetooth device must be compatible with Windows

Answer: B

Explanation:

Topic 1, Volume D

QUESTION NO: 8

A user has been having difficulty with their PC. Which of the following is the BEST response a technician should give when a user asks for the definition of a particular bluescreen message?

- A. "It is a message that informs the technician of what hardware needs to be replaced."
- B. "A bluescreen message is just another name for an error."
- C. "It is difficult to know what is wrong without accessing the Microsoft Knowledge Base."
- D. "It is a complex message that is very difficult to explain to those who are not familiar with computers."

Answer: C

Explanation:

Topic 5, Volume C

QUESTION NO: 9

After print head replacement on a printer, it needs:

- A. alignment.
- B. lubrication.
- C. cleaning.
- D. driver reinstallation.

Answer: A

Explanation:

QUESTION NO: 10

A client has a laptop screen and an external screen. Which of the following is the BEST way to toggle between the two or show both at the same time?

- A. Function keys on keyboard
- B. Task Manager
- C. Display settings in Control Panel
- D. Turn the monitors on and off

Answer: A

Explanation: